



GetHelp and Support

Copyright Page

This document supports Pentaho Business Analytics Suite 5.2 GA and Pentaho Data Integration 5.2 GA, documentation revision October 7, 2014, copyright © 2014 Pentaho Corporation. No part may be reprinted without written permission from Pentaho Corporation. All trademarks are the property of their respective owners.

Help and Support Resources

To view the most up-to-date help content, visit <https://help.pentaho.com>.

If you do not find answers to your questions here, please contact your Pentaho technical support representative.

Support-related questions should be submitted through the Pentaho Customer Support Portal at <http://support.pentaho.com>.

For information about how to purchase support or enable an additional named support contact, please contact your sales representative, or send an email to sales@pentaho.com.

For information about instructor-led training, visit <http://www.pentaho.com/training>.

Liability Limits and Warranty Disclaimer

The author(s) of this document have used their best efforts in preparing the content and the programs contained in it. These efforts include the development, research, and testing of the theories and programs to determine their effectiveness. The author and publisher make no warranty of any kind, express or implied, with regard to these programs or the documentation contained in this book.

The author(s) and Pentaho shall not be liable in the event of incidental or consequential damages in connection with, or arising out of, the furnishing, performance, or use of the programs, associated instructions, and/or claims.

Trademarks

The trademarks, logos, and service marks ("Marks") displayed on this website are the property of Pentaho Corporation or third party owners of such Marks. You are not permitted to use, copy, or imitate the Mark, in whole or in part, without the prior written consent of Pentaho Corporation or such third party. Trademarks of Pentaho Corporation include, but are not limited, to "Pentaho", its products, services and the Pentaho logo.

Trademarked names may appear throughout this website. Rather than list the names and entities that own the trademarks or inserting a trademark symbol with each mention of the trademarked name, Pentaho Corporation states that it is using the names for editorial purposes only and to the benefit of the trademark owner, with no intention of infringing upon that trademark.

Third-Party Open Source Software

For a listing of open source software used by each Pentaho component, navigate to the folder that contains the Pentaho component. Within that folder, locate a folder named licenses. The licenses folder contains HTML files that list the names of open source software, their licenses, and required attributions.

Contact Us

Global Headquarters Pentaho Corporation Citadel International, Suite 460

5950 Hazeltine National Drive Orlando, FL 32822

Phone: +1 407 812-OPEN (6736)

Fax: +1 407 517-4575




<http://www.pentaho.com>

Sales Inquiries: sales@pentaho.com

Help and Support Resources

The Pentaho Documentation page is the definitive and comprehensive resource for learning about the Enterprise Edition of Pentaho Business Analytics Suite, Pentaho Data Integration, and big data solutions. If you do not find answers to your questions here, please visit our Customer Support Portal, <http://support.pentaho.com>. For information about how to purchase support or enable additional people to be a support contact, contact your sales representative or email sales@pentaho.com.

To ensure your success with Pentaho products, we also offer these resources to help you get the most from your Pentaho implementation.

| Resource | Web Link |
|---|--|
| Evaluation path | http://www.pentaho.com/testdrive/ |
| Trial download | http://www.pentaho.com/download/ |
| Instructor-lead training | http://www.pentaho.com/services/training/ |
| Professional services | http://www.pentaho.com/services/consulting/ |
| Big data analytics center | http://www.pentahobigdata.com/ , http://www.pentahobigdata.com/resources |
| Events, data sheets, videos, on-demand webinars, whitepapers and analyst research, and news about Pentaho | http://www.pentaho.com/resources/ |
| Sales | http://www.pentaho.com/contact/ or email sales@pentaho.com |
| Tips and tricks | http://blog.pentaho.com |
|  Facebook | https://www.facebook.com/pentaho |
|  LinkedIn | http://www.linkedin.com/company/pentaho |
|  Twitter | https://twitter.com/Pentaho |

Liability Limits and Warranty Disclaimer

The author(s) of this document have used their best efforts in preparing the content and the programs contained in it. These efforts include the development, research, and testing of the theories and programs to determine their effectiveness. The author(s) and publisher make no warranty of any kind, express or implied, with regard to these programs or the documentation contained in this book.

The author(s) and Pentaho shall not be liable in the event of incidental or consequential damages in connection with, or arising out of, the furnishing, performance, or use of the programs, associated instructions, and/or claims.

Trademarks

The trademarks, logos, and service marks ("Marks") displayed on this website are the property of Pentaho Corporation or third party owners of such Marks. You are not permitted to use, copy, or imitate the Mark, in whole or in part, without the prior written consent of Pentaho Corporation or such third party. Trademarks of Pentaho Corporation include, but are not limited, to "Pentaho", its products, services and the Pentaho logo. Trademarked names may appear throughout this website. Rather than list the names and entities that own the trademarks or inserting a trademark symbol with each mention of the trademarked name, Pentaho Corporation states that it is using the names for editorial purposes only and to the benefit of the trademark owner, with no intention of infringing upon that trademark.

Third-Party Open Source Software

For a listing of open source software used by each Pentaho component, navigate to the folder that contains the Pentaho component. Within that folder, locate a folder named `licenses`. The `licenses` folder contains `.HTML` files that list the names of open source software, their licenses, and required attributions.

Contact Us

Global Headquarters

Pentaho Corporation Citadel International, Suite 340

5950 Hazeltine National Drive

Orlando, FL 32822

Phone: +1 407 812-OPEN (6736)

Fax: +1 407 517-4575

<http://www.pentaho.com>

About the Documentation

This revision of the Pentaho InfoCenter supports the Pentaho Business Analytics Suite, version 5.2 GA and Pentaho Data Integration, version 5.2 GA. The revision date is April 1, 2014, copyright © 2014, Pentaho Corporation. No part of the Pentaho InfoCenter or documentation may be reprinted without written permission from Pentaho Corporation.